

AMENDMENTS TO THE CLAIMS

- Sub C1
1. (currently amended) A system for product information apparatus for providing product information for a predetermined product comprising:
a product information said apparatus comprising: an indicator associated with a predetermined product, said indicator ~~and~~ contained in a memory; and
~~coupled to said the~~ predetermined product, said predetermined product ~~and~~ coupleable to a programmable logic controller, said programmable logic controller ~~coupled~~ couplable to a network, ~~wherein~~ said indicator indicates indicative of a network web page where product information is provided for the predetermined product, the network web page comprising an on-line product support help window.
- B1
2. (currently amended) The ~~apparatus~~ system of claim 1, wherein said indicator is specific to each product, such that a plurality of indicators that direct to a plurality of web pages are provided, each web page providing specific product information relevant to a specific product.
3. (currently amended) The ~~system~~ apparatus of claim 1, wherein said indicator is an URL of a web page.
4. (currently amended) The ~~system~~ apparatus of claim 1, further comprising a label affixed to the predetermined product, wherein said label comprises said memory.
5. (currently amended) The ~~system~~ apparatus of claim 1, wherein said memory is a micro-chip memory.
6. (currently amended) The ~~system~~ apparatus of claim 5, wherein the programmable logic controller is coupled to the network via means for automatically interfacing to ~~an internet~~ the Internet to access said web page based on said indicator.
7. - 20. (canceled)